



KUAPA ISLE AOA  
156 OPIHIKAO WAY  
HONOLULU HI 96825-1125

July 1, 2024

Aloha,

To help keep your community safe, starting July 1<sup>st</sup> it may be necessary to turn off electricity to lessen the risk of wildfires during extreme weather events. This is known as Public Safety Power Shutoff (PSPS). If severe weather threatens a portion of the electric system, it may be necessary for Hawaiian Electric to turn off electricity.

**We want all residents to be prepared for possible public safety power shutoff or PSPS outages.**

No single factor drives PSPS. Hawaiian Electric carefully reviews a combination of criteria when determining if power should be turned off for safety. These factors generally include forecasts of strong winds and very low humidity levels, along with critically dry vegetation and on-the-ground observations from field crews.

If we need to turn off power for safety, we will attempt to contact you in advance to give you time to prepare. For customers who are on life support or use medical devices that need electricity, it is important to prepare before a PSPS.

### **How to prepare**

We all rely on electricity for everyday life. To help prepare for PSPS outages, here are some things you may want to consider:

- Updating your contact information with your current phone number and email at [hawaiianelectric.com/myaccount](https://www.hawaiianelectric.com/myaccount) or by calling 808-548-7311.
  - If you have medical needs and rely on electricity but do not have an electric account with us, please be sure to fill out our Medical Needs Communication Form at [hawaiianelectric.com/medicalneedsalerts](https://www.hawaiianelectric.com/medicalneedsalerts).
- Planning for medical needs like medications that require refrigeration or devices that use electricity.
- Building or restocking an emergency kit with flashlights, batteries, first aid supplies and cash.
- Having contact information for your medical doctor and/or close family or friends who can provide assistance in an emergency.

For more information on our wildfire safety efforts and PSPS, please visit [hawaiianelectric.com/wildfiresafety](https://www.hawaiianelectric.com/wildfiresafety).

Mahalo,

Hawaiian Electric