



Kuapa Isle's Main Drain Lines are over 50 years old. We need all residents to cooperate and please adhere to the following below.

## **Helpful Hints to protect your sewer lines from backing up.**

1. **DO NOT** flush diapers or flushable wipes down the toilet. They do not deteriorate like toilet paper and cause problems despite claiming they are safe
2. **DO NOT** flush feminine products, dispose of items in the trash
3. **DO NOT** pour any grease down the drains. (You may be able to soak up the grease in the pan with old newspaper, then discard in the trash).
4. **DO NOT** put anything down the toilet but, **yes toilet paper!** Flush twice
5. Use "Hair Traps" for your shower
6. Try not to use the garbage disposal
7. Holidays are the worst when it comes to clogged drains. **Thanksgiving and Christmas, people dump left over food etc. down the drains!**
8. **When in doubt, do not flush it, or send it down the drain!**

We have in the past, pulled out wads of "flushable" paper products, plastic bags etc.

The more we enter the mainline the more we are at risk of having a major pipe issue.

## **What do we do if we have a clog?**

1. **Contact a Plumber** that unclogs drains **ASAP**. We have included some notable companies to call
2. Know where your clean-outs are located! If you need help locating your cleanout- our Building Maintenance can help show you where it is located. **Please Do Not Cover the Clean-Outs**
3. Check with your neighbor to see if their 1<sup>st</sup> level toilets etc. are also clogged.
4. If the “main line” is indeed clogged the Association will be responsible. The plumber will notate where the clog is. If there are items in the mainline that are not supposed to be flushed, plastic bags, bunch of wipes etc. The Association may not cover the costs.
5. **DO NOT** have the plumber “Hydro-Jet” your line.
6. Get to know where your water shut – off valves are.

## **PLUMBING COMPANIES TO CONTACT TO UNCLOG YOUR DRAIN**

***\*Please note, the contacts below are for informational purposes only. The Association does not guarantee service\****

1. Pipe Masters- (808)396-7473
2. Roto – Rooter – 24/7- (808)846-1200
3. Allen’s Plumbing – 24/7 – (808)599-5511
4. Hawaii Drain Pros – 24/7 - (808)524-2564

***\*Please note -not all plumbers specialize in drain cleaning. The ones listed above are specialized in that area. Please make sure when you call that the vendor is specialized in clogs, backups etc.\****